

24,000 new owners added to the BCU family, bringing us to just under


200,000



↑ 13.26%
GROWTH
achieved
IN TOTAL ASSETS

3 SERVICE
CENTERS
OPENED

#77



AT OVER \$2 BILLION IN TOTAL ASSETS, BCU RANKS #77 AMONG THE NATION'S 6,400 CREDIT UNIONS


MORE ATMS
OPENED

19%

\$15,000
in scholarships distributed to

\$290,000
donated to 146 charity organizations

10th
YEAR IN A ROW
LISTED ON THE COMPANIES
THAT CARE HONOR ROLL

10

COLLEGE BOUND MEMBERS



3rd

consecutive year named
TOP 100 WORKPLACE

Chicago Tribune


2,500

volunteer hours donated
by BCU employees

377, 600, 000

CREDIT CARD
POINTS
AWARDED

13,000

VEHICLES FINANCED
with over \$9.2 million
in price and rate discounts
through the Auto Buying Service



WE HELPED

1,140

MEMBERS INTO THEIR
DREAM HOMES

\$1,400,000

 IN CREDIT CARD CASH BACK AWARDED

\$600,000

in realty fees saved
by home buyers with the
HomeAdvantage™ program

16,000

member surveys provided critical
feedback for product and service
IMPROVEMENTS

\$13.74 MILLION

PAID IN DIVIDENDS ON
CHECKING ACCOUNTS

2,400

attendees educated at
seminars and webinars



350,000

PHONE CALLS WERE SERVICED
BY MEMBER RELATIONS

52

PROCESSES
IMPROVED
BASED ON
MEMBER
FEEDBACK

12,000+

MEMBERS FOLLOW US ON

